



Enterprise Architect

User Guide Series

# Integrate Data from External Providers

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Date: 8/06/2018

Version: 1.0

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## Integrate Data from External Providers

The Pro Cloud Server helps you to integrate data from external providers into an Enterprise Architect Cloud model. A variety of third-party providers can be connected to, including:

-  Application Lifecycle Management (formerly HP Quality Center)
-  Jazz (Rational DOORS Next Generation)
-  Jira & Confluence
-  Team Foundation Server
-  Wrike
-  ServiceNow
-  Autodesk
-  Bugzilla
-  SharePoint
-  Dropbox and
-  Other Enterprise Architect models

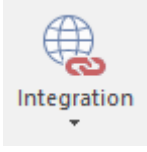
See [Install and Configure](#) for information on how to configure each provider.

All integrations offer support for linking objects and elements from the external system into an Enterprise Architect client. The Integration window supports browsing the external provider's items and retrieving lists of elements and objects based on the provider's queries. Capabilities include:

- Link an Enterprise Architect element to an external object
- View external element properties
- View and in some cases add to, external object discussions
- Export links to WebEA URL's that correspond to the current model
- Open external items in a web browser
- Import elements
- Export elements

### Access

Ribbon	Specialize > Tools > Integration  To view a list of all elements that are linked to external items:
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	Specialize > Tools > Integration > Show All Linked Items
Context Menu	<p>In a diagram or the Project Browser, for elements that are already linked to an external item:</p> <ul style="list-style-type: none"> <li>• Right-click on element &gt; Specialize &gt; External Properties</li> </ul>

## Features

Feature	Description
Pro Cloud Server Configuration	Each external provider needs to be configured on the Pro Cloud Server to enable connection. Multiple configurations can be made for each provider (e.g. connect to two separate Jira servers).
Authorization	If the Integration Provider requires authorization the user will be prompted to enter their credentials. If the provider supports it, a new internet browser window will open and prompt the user to log in to the Integration Provider and allow Enterprise Architect access to its resources. Alternatively, a simple dialog will pop up asking for the user's credentials, with the option to securely store these in the current model. If stored in the model the credentials will only be used for the current user.
Navigate External Provider	Find external items to link by navigating the external provider.
External Item Details	Select an external item from the list to see its properties, notes and discussions.
Link External Items	External items can be linked to Enterprise Architect as a generic «ExternalReference» stereotype or as another element type.
Add WebEA Link	<p>Hyperlinks to WebEA can be added to the external item so that a user may quickly open the WebEA element from the external source.</p> <p>Right-click on a local linked element in the list and select 'Add WebEA Hyperlink to External Object'. This will update the external item with a link to the WebEA element that is linked to it.</p> <p>Note that not all provider types have a 'link' mechanism. Where none exists some providers might allow adding the link as a comment on the item.</p> <p>Ensure that the model has a valid WebEA address set in the model options.</p>
Configuration	<p>Each integration provider comes with a set of default mapping values which determines what type of local element is created in Enterprise Architect, as well as which fields are copied to the new element. These mappings are configurable via the 'Configure' option on the Integration window toolbar menu.</p> <p>Users must have the 'Configure External Data Sources' permission to access this functionality.</p>

Troubleshooting	<ul style="list-style-type: none"><li>• The System Output window will show any errors while attempting to retrieve data from the external providers</li><li>• The Pro Cloud Server outputs log files for each external provider</li></ul>
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## Notes

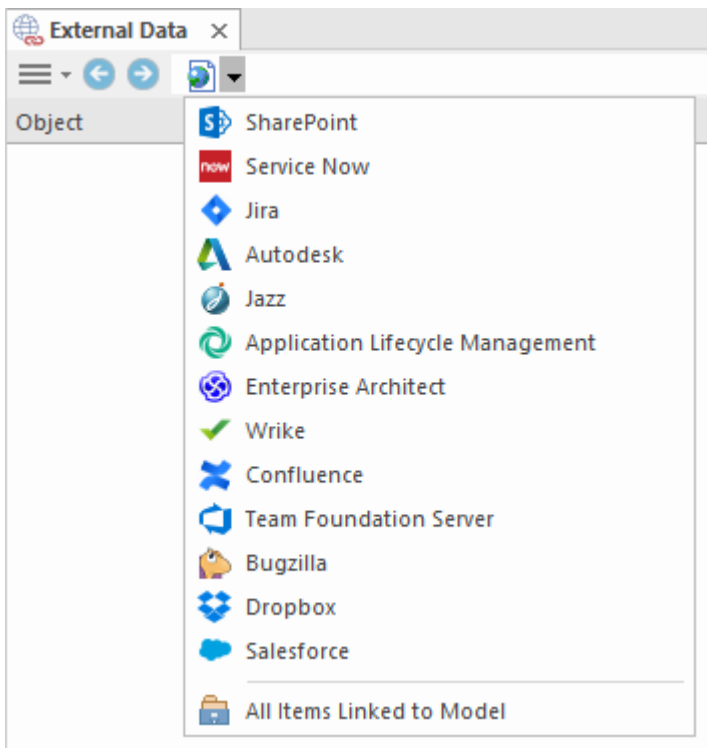
- 'Integration' requires a Pro Cloud Server and is only available to Cloud models
- 'Integration' is currently provided with the Ultimate edition of Enterprise Architect; in the future, a Data Bridge for Enterprise Architect will be available for separate purchase for use with the Corporate and Unified editions
- If you select two or more elements at the same time, you can perform an operation on all of the selected elements at once
- For WebEA links to work a valid URL must be set WebEA address set (see [Cloud Page](#))

# Navigate External Data

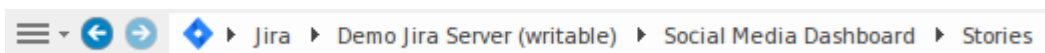
Each integration provider can be navigated through to show lists of external items that can be linked to Enterprise architect. Each provider may provide a slightly different mechanism for navigation based on how it stores its data. Some provide a simple folder hierarchy, while others provide for user defined filters. See 'What data is returned by Integration Plugins' on [Install and Configure](#) for details of each provider.

## Navigate the Hierarchy

Begin navigation by selecting the provider type from the first drop-down menu.

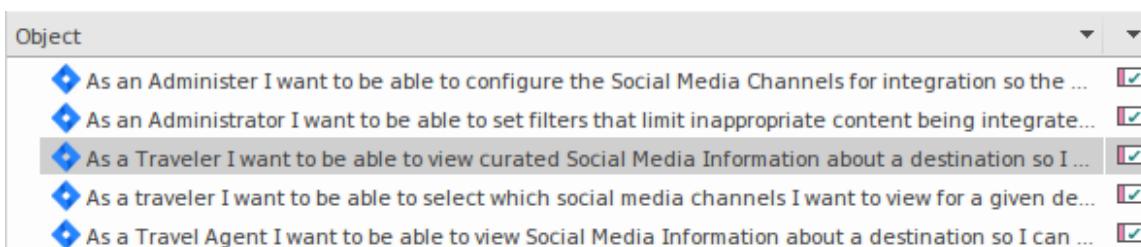


Next, each provider type offers a slightly different navigation system: e.g. Dropbox allows for browsing the folder structure, while Jira give a list of projects followed by a list of user queries.

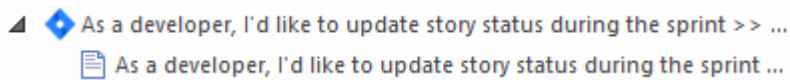


## Item List

At each navigation level, if available, a list of items corresponding to the navigation level will populate the left-hand panel.



Any local Enterprise Architect elements that are linked to the external item will be shown as a child of the external item.

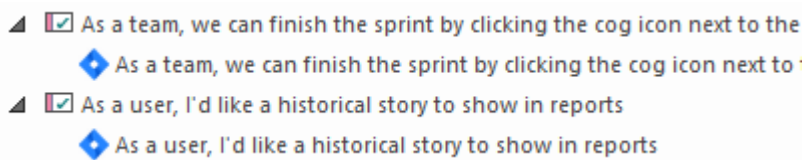


## All Items Linked to Model

At each navigation level there is an option to show all local Enterprise Architect elements that are linked to the selected external data source. Select 'All Items Linked to Model' and choose a recent time period (7, 30 or 90 days, or 'All') to show.

Choose 'All Items Linked to Model' on the root navigation level to see the linked items for all external providers.

This view is different to the regular list as it shows the local Enterprise architect element on top, and the external linked item as a child of the local element. All the same context menu items are available in the view.



## Show Items Linked to Current Context

In the integrations menu, select 'Items Linked to Current Context' to show only the external items that are linked to the currently selected local element. i.e. select an item in the Project Browser and see the external items that are linked to it.

This view is the same as for 'All Items Linked to Model' .

## External Item Details

When an external item is selected in the list, the item's details are retrieved and displayed.

The screenshot shows a window with two main sections. On the left is a table of 'Mapped Properties' and 'Other Properties'. On the right is a list of comments from other users.

Mapped Properties	
Type	Story
Created	2018-04-27T00:21:30.376+0000
Creator - Name	smaguire
Description	As a Traveller I want to be able to view curated Soc...
Priority - Name	Medium
Resolution	
Resolved	
Status - Name	To Do
Summary	As a Traveler I want to be able to view curated Soci...
Updated	2018-05-07T02:08:53.365+0000

Other Properties	
As a Traveller I want to be able to view <u>curated</u> Social Media Information about a destination so I can get the best out of my holiday	

Comments:

- Johnny Tester** (2/05/2018 3:01:09 AM): Thanks Stephen, I should have thought to check there first, we used that feature on our last project and it stopped a lot of confusion Thanks again!
- Stephen Maguire** (2/05/2018 2:55:18 AM): Thank Johnny, There is a definition of it in the Enterprise Architect Project Glossary and yes its essentially about integration across all the channels and merging and vetting location rich content. Hope that helps!
- Johnny Tester** (2/05/2018 2:50:59 AM): Have we defined exactly what is meant by 'curated'? I know John seems to think it means integrated and vetted. Any extra information much appreciated!

## Properties

Select an external item from the list to view its External Properties. This window shows all available properties of the external item, as defined by the external provider.

Property	Value
<b>Mapped Properties</b>	
Type	Story
Created	2017-05-30T00:55:49.000+0000
Creator - Name	administrator
Description	*Starting a Sprint*During the Planning Meeting the team will exami...
Priority - Name	Major
Resolution	
Resolved	
Status - Name	To Do
Summary	As a team, I'd like to commit to a set of stories to be completed in a...
Updated	2018-03-27T06:11:30.000+0000
<b>Other Properties</b>	

Properties that will be used when creating a linked local element are show in the top group 'Mapped Properties' while all other properties are grouped in 'Other Properties'. The property mapping can be configured in [Configuration](#).

## Notes

This external item's notes or description is shown below the properties. Note that not all external providers have a notes or description field.

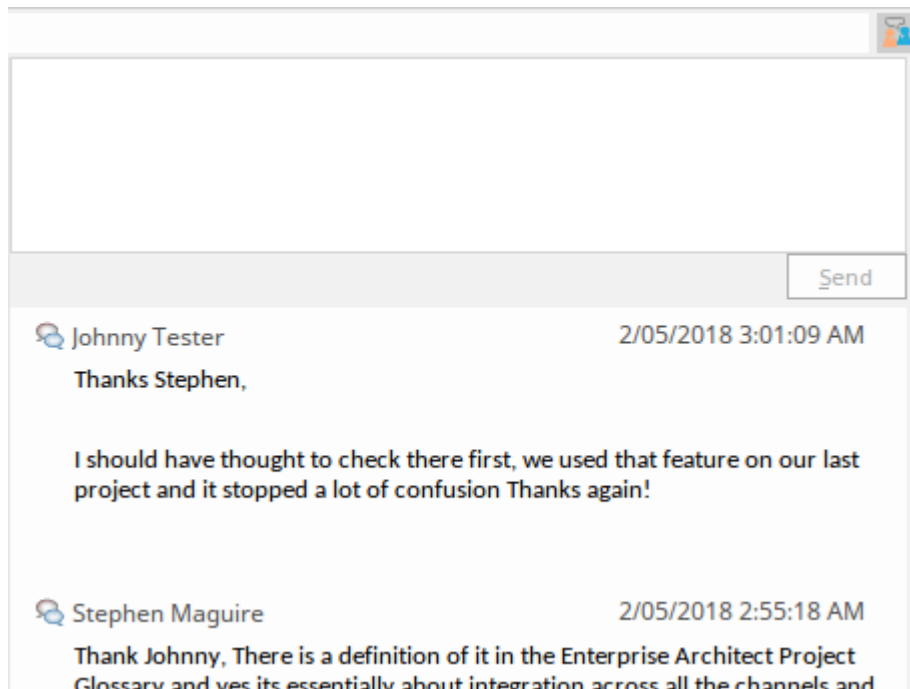


## Discussion

Select an external item from the list to view its External Discussions. This window shows the discussions or comments of the external item.

New discussions can be posted by typing into the top box and pressing 'Send'. The username used will be that is authorized on the Integration Provider. If generic credentials have been added to the server configuration then the local model's user name will be added to the start of the comment as well.

Show or hide the discussions by clicking the icon in the top-right corner.



Note:

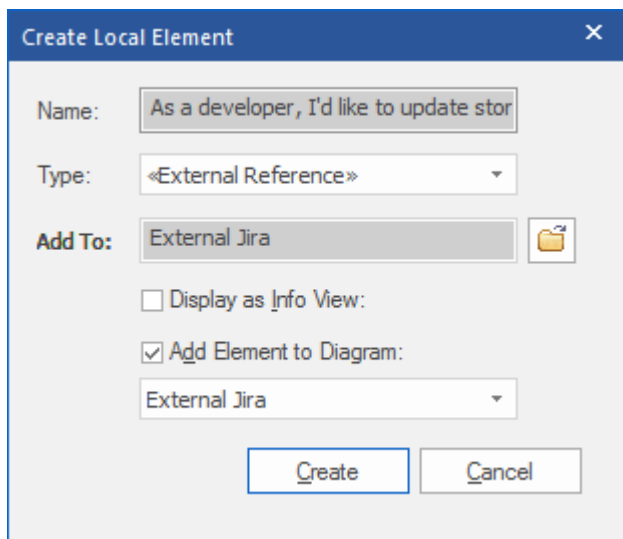
- To post an external discussion the Integration Provider must be configured to allow this on the Pro Cloud Server (allowed by default)
- Not all external providers have discussions or comments

# Linking Items

## Create Linked Element in Enterprise Architect

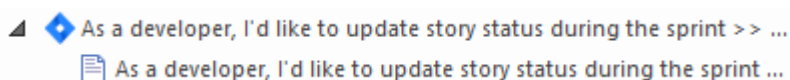
To create a new element in the Enterprise Architect model linked to the external item:

- Right-click on an external item in the list.
- Select Create Local Element
- Select either the default type (see [Configuration](#)) or «External Reference»
- Select which Package the element will be created in
- Optionally add the new element to an open Diagram



The local element will be filled in with the values defined in the Field Mapping in [Configuration](#).

Once linked, the local element will show under the external item:



**Note:** Select multiple items to create multiple elements at the same time. All elements will be created with either the default type or «ExternalReference»

## Link an Existing Enterprise Architect Element

An existing element in Enterprise Architect can be linked to an existing item in the external provider by dragging the local element from the Project Browser and dropping it onto the external item.

## Create a Linked Item in the External Provider

Existing local elements in Enterprise Architect can be added to the External Provider in the following way:

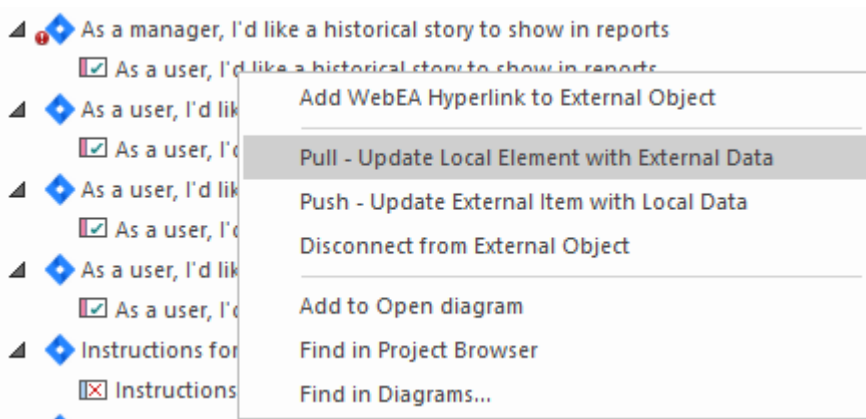
1. Select the local Enterprise Architect element (ie: in the Project Browser).
2. Browse the external provider and select the desired destination location.
3. In the External Data Menu, select 'Create Linked Item'.

**Note:**

- To create a new external item the Integration Provider must be configured to allow this on the Pro Cloud Server (disallowed by default).
- Note all providers allow for creation of new items.

## Update Local Element ('Pull' changes)

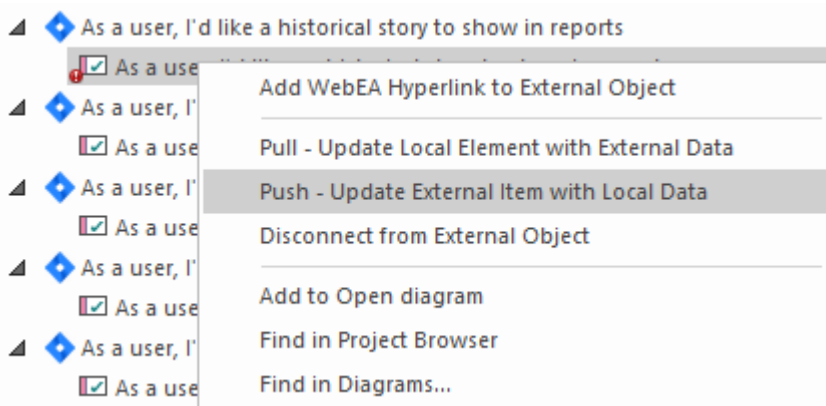
If either the local element or external item have been modified since the items were created or linked, an indicator will be shown on top of the item's icon. Right-click on the linked Enterprise Architect element and select the 'Pull - Update Local Element with External Data' option.



**Note:** If the local element has been modified since the link was created then its changes will be overwritten with the external data.

## Update External Item ('Push' changes)

If either the local element or external item have been modified since the items were created or linked, an indicator will be shown on top of the item's icon. Right-click on the Enterprise Architect element and select 'Push - Update External Item with Local Data'.



**Note:**

- If the external element has been modified since the link was created then its changes will be overwritten with the local data.
- To update an external item the Integration Provider must be configured to allow this on the Pro Cloud Server (disallowed by default).

## Configuration

Each integration provider comes with a set of default mapping values which determines what type of local element is created in Enterprise Architect, as well as which fields are copied to the new element. These mappings are configurable for each client model.

### Permission

Users must have the 'Configure External Data Sources' permission to access this functionality.

### Access

Integration window toolbar	Menu > Configure
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### Type Mapping

This defines the element type that will be created when 'Create Local Element' is selected.

To create a new mapping, select the External Type, and use the toolbox selector to select the local element type.

The screenshot shows the 'Type Mapping' dialog box with the following configuration:

- Provider: Jira
- External Type: Technical task
- Maps to:
  - Toolset: Extended::Maintenance
  - Type: Task
  - Stereotype: Technical

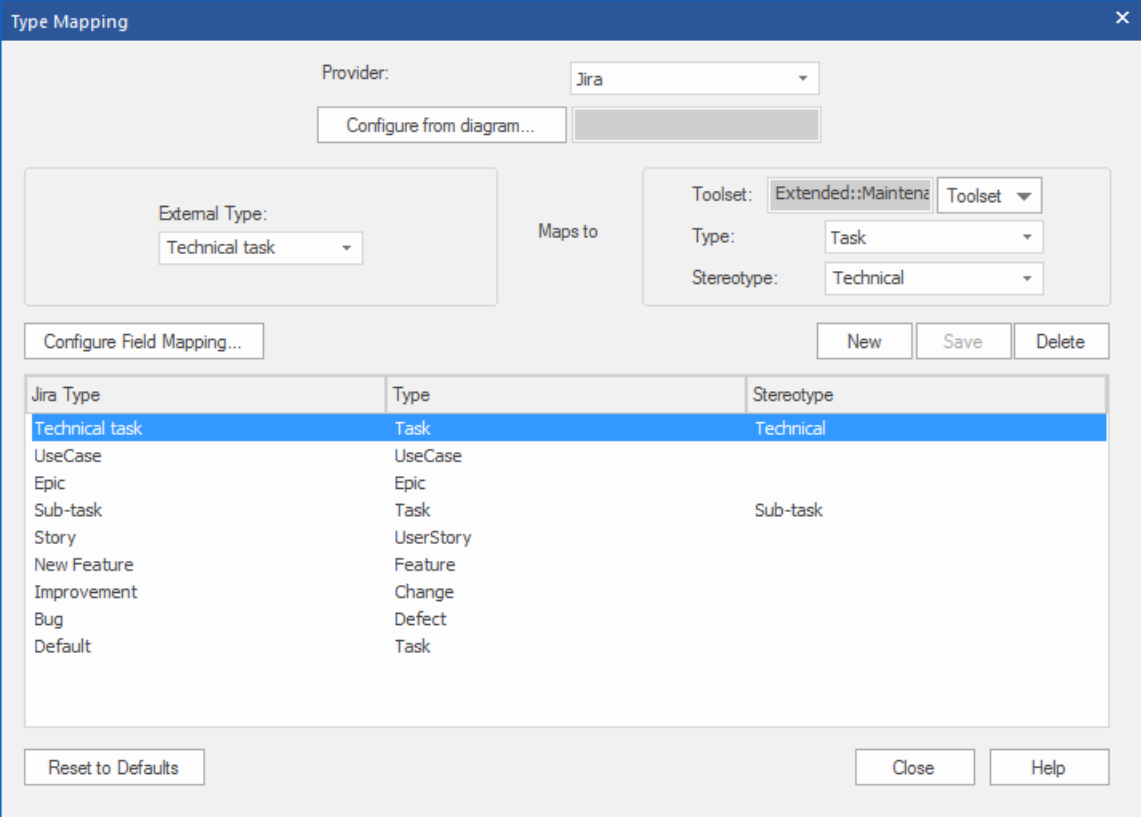
The table below shows the mapping of Jira types to local types and stereotypes:

Jira Type	Type	Stereotype
Technical task	Task	Technical
UseCase	UseCase	
Epic	Epic	
Sub-task	Task	Sub-task
Story	UserStory	
New Feature	Feature	
Improvement	Change	
Bug	Defect	
Default	Task	

### Field Mapping

This defines the element type that will be created when 'Create Local Element' is selected.

To create a new mapping, select the External Type, and use the toolbox selector to select the local element type.



The 'Type Mapping' dialog box is shown with the following configuration:

- Provider: Jira
- External Type: Technical task
- Maps to: Type: Task, Stereotype: Technical

Jira Type	Type	Stereotype
Technical task	Task	Technical
UseCase	UseCase	
Epic	Epic	
Sub-task	Task	Sub-task
Story	UserStory	
New Feature	Feature	
Improvement	Change	
Bug	Defect	
Default	Task	

## Notes

- Each mapping can be reset to default values by clicking 'Reset to Defaults'.
- If no type mapping is specified for a specific type, then the mapping for type 'Default' will be used.

